



ERMITAGE DU LAC
T R E M B L A N T

CHECK-OUT TIME

- Check-out – 11 a.m.
- Late check-out – depending on occupancy level, inquire at reception(\$)

SERVICES

Babysitting services	Service via the reception (reservation minimum of 24 hours in advance)
Bike racks	Bike racks located in parking lot of Plaza level. No bikes permitted in the units.
Breakfast	Continental breakfast every morning in the hotel's dining room.
Coffee	Keurig coffee machine available (free coffee pod).
Conference rooms	One conference room (20 people) available. For information and reservation, contact front desk.
Cot (\$)	Available at front desk, upon request.
Dry cleaning	At front desk, upon request.
Fitness centre	Located on the main floor. Enquire at front desk for opening hours.
Game room	Access via main floor.
Garbage chute	Located by the elevators on every floor.
Groceries	Magasin Général. Phone: 15994
Hot tub	Accessible all year round. Located on main level. Towels are available on site. For your safety, glass containers, food and alcoholic beverages are forbidden at all times. Enquire at reception for opening hours.
Housekeeping services	Daily service. Units with the "Do not disturb" sign will not be cleaned.
Ice cube dispenser and refreshments	Located on Levels P, 2 and 4.
Lockers	No skis or snowboards are permitted in the units. Lockers available at the main level. Locks available at the front desk.
Lost and found	To enquire about an object lost on the site, reach Customer Services at 46550. For an object lost in a unit, reach housekeeping services using the "Gouvernante" button.
Luggage storage area	At front desk, upon request.
Newspaper	A copy of the Globe & Mail and La Presse (weekend only) will be available at the front desk.
Piscine	Outdoor pool accessible during summer time only. Enquire at front desk for opening hours.
Reception	Open 24 hours a day, 7 days a week.
Ski in/ski out	No. Free valet services available by the gondola.
Terrace	Accessible via the front desk.
Wake-up call	To request a wake-up call, press on the "wake-up" button on the phone.
Washer and dryer	Available on 4 th floor.

TELECOMMUNICATION

Internet	Wi-Fi available
Telephone	Available by the bed
Television	List of available channels

TRANSPORT

Airport	Mont-Tremblant International Airport Montreal-Trudeau International Airport (YUL) Billy Bishop Airport (TOR)	Car: 30 min. Flight: 60 min. / Car: 90 min. Flight: 60 min. / Car: 6 hours
Bus	Ville de Mont-Tremblant public transit. Schedules, trips and rates available at the information booth located in front of Place des Voyageurs. Telephone: 46643.	
Shuttles (\$)	Skyport Shuttle: From Montreal-Trudeau International Airport to Tremblant Resort. Tremblant Shuttle: From Mont-Tremblant International Airport to Tremblant Resort.	
Taxis	Taxis Express: 1-844-239-1929 / Local Taxis: 1-819-808-8294	

CHAÎNES DE TÉLÉVISION / TELEVISION CHANNELS

2	NOUS TV	34	LCN
3	SRC	35	CNN
4	TVA	36	DISCOVERY
5	V	37	HGTV
6	TÉLÉ-QUÉBEC	38	MUCH
7	MÉTÉO MÉDIA	39	SHOWCASE
8	CPAC	40	SLICE
9	CANAL SAVOIR	41	TÉLÉTOON ENG.
10	ASS. NATIONALE	42	WEATHER NET
11	APTN	43	YOOPA
12	AMI TV	44	TÉLÉTOON FR.
13	AMI TÉLÉ	45	RDS
14	TV5	46	RDS 2
15	UNIS TV	47	RDS INFO
16	ICI TÉLÉVISION	48	TSN 5
17	CBC	49	TVA SPORTS 1
18	CTV	50	TVA SPORTS 2
19	GLOBAL	51	GOLF CHANNEL
20	CBC NEWS		
21	ABC	80	TREMBLANT TV FRANCO
22	CBS	81	TREMBLANT TV ENG.
23	FOX		
24	NBC		
25	PBS		
26	CANAL M		
27	ÉVASION		
29	RDI		
30	CASA		
31	ARTV		
32	MUSIQUE PLUS		
33	EXPLORA		